



NATIONAL ASSOCIATION FOR HEALTHCARE QUALITY

NAHQ 2010 Annual Conference – Poster Presentations

#101 Creating A Safer And Cleaner Hospital

Victoria DahlVickers, MBA RN

Objectives:

Identify key components to creating a culture of environmental safety and preparedness.

Discuss application and implications to the participants own facilities.

#102 Using A Dashboard For Presentation Of Code Arrest Data

Nancy Claflin, PhD RN CCRN CPHQ FNAHQ

Objectives:

Identify criteria to select indicators for a code arrest dashboard.

Describe methods for ensuring accountability for performance improvement through use of a code arrest dashboard.

#103 Failure Mode Effects And Analysis On Radiology System At Geisinger Medical Center

Clara De La Cruz-Watral, MBA MAS CPHQ

Objectives:

Identifies the challenges of a large scope FMEA project.

Determine key processes, resources with estimation of time, work planning and meeting execution, taking into account changes that can occur along the way to change the process plan.

#104 Keeping the “Never” in Never Events

Judith Flaherty, BSN RN CPHQ

Objectives:

Describe development of replicable and sustainable education products to implement and continue evidence based best practices

Review follow up of identification of Never events with debriefing and continued education

#105 Implementation Of An Early Warning Scoring System: Failure To Rescue Meets Meaningful Use In The Electronic Health Record

Lee Ann Hanna, PhD RN CPHQ FNAHQ

Objectives:

Review follow up of identification of Never events with debriefing and continued education

Describe the purpose of an early warning scoring system

#106 Failure Modes And Effects Analysis (FMEA) On Bar Code Medication Administration (BCMA) System

Varintorn Aramvareekul, MBA RPH MSHA CPHQ

Objectives:

Describe an overview of what a FMEA entails

Delineate a map flow process of the BCMA system

Define the top five highest risk priority numbers, interventions, action plans, and development process for the FMEA of BCMA

#107 Policy & Procedure Initiative at Geisinger Health System

Edna Russell, MHA RN

Objectives:

Discuss policy & procedure template completion

Describe how an electronic process is implemented

Identify barriers and how to prevent them

#110 Nursing Performance And Knowledge Gaps Related To Transfusion Safety

Joseph Thomas, BSN RN

Objectives:

Define the impact of nursing practices on blood management and transfusion safety in the hospital setting

Review critical performance and knowledge gaps in the transfusion process that have been identified nationally

Discuss strategies that can be implemented by hospitals to optimize nursing blood management practices

#111 Nursing Performance And Knowledge Gaps In Blood Management And Transfusion Safety

Joseph Thomas, BSN RN

Objectives:

Define the impact of nursing practices on blood management and transfusion safety in the hospital setting

Review critical performance and knowledge gaps in the transfusion process that have been identified nationally

#112 An Interdisciplinary Team Approach To HYDROmorphone Patient Safety Issues

Mary Ann Friesen, PhD RN CPHQ

Objectives:

Identify patients at high risk for HYDROmorphone adverse events

Discuss potential strategies to improve patient safety related to HYDROmorphone medication administration.

Evaluate A Plan, Do, Check, Act (PDCA) response to patient safety events involving HYDROmorphone therapy.

#113 Therapeutic Interventions

Anita Steinmiller, MSN RN CPHQ

Objectives:

Describe the pharmacy role in medication error reviews

Describe the importance of eliminating a paper trail in protected quality management documents

#114 Implementing A STEMI Management Program To Meet New Thresholds In AMI Care

Julia Downey, CPHQ

Objectives:

Identify ways to engage EMS participation in early response to improve STEMI Management.

Describe STEMI Management Plan to decrease the door to balloon time on ST elevation myocardial infarction (STEMI).

#115 From NO To GO - Implementing A Patient/Family Activated Rapid Response Team

Julia Downey, CPHQ

Objectives:

Describe strategies for implementing a patient/family activated rapid response team.
Describe benefits of implementing a patient/family activated rapid response team.

#116 Caring - It's Skin Deep - Implementing Evidence Based Practice Interventions For Pressure Ulcer Prevention

Julia Downey, CPHQ

Objectives:

Describe strategies and tools used to identify patients with pressure ulcers and recommended treatment plans.

Describe strategies and tools used to identify patients at risk for developing pressure ulcers and recommended prevention plans.

#117 Improving The Efficiency Of Medical Staff Orientation

Paulette Clay, RHIA

Objectives:

Review the current physician orientation process and identify gaps to successful orientation.

Demonstrate how the PDCA methodology was used to highlight opportunities for change.

Name three elements to be included in a successful orientation program for physicians.

#118 QRRO: Developing Clinical Performance Measures And Establishing National Benchmarks For Radiation Oncology

Cheryl Crozier, RN

Objectives:

Describe the process for developing radiation oncology disease site clinical performance measures using NCCN guidelines and current available scientific literature.

Demonstrate the reliability and validity of the clinical performance measures.

#120 SPIRIT (Sheppard Pratt Improvement Resources Inspired By Toyota): Food Tray Accuracy

Susan Amrose, MA CPHQ

Objectives:

Describe the Kaizen methodology as it relates to our Kaizen event: Tray Accuracy

Discuss lessons learned from implementing a new improvement methodology

#121 The Road To Recovery: Reducing Assaults And Restraints In Behavioral Health
Veronica Hunko, MA BSN RN CPHQ

Objectives:

Identify current issues in Behavioral Health with assaultive behavior and the use of restraints

Describe programs initiated to address the psychiatric patient's needs in an acute care psychiatric setting.

#123 How Do Practitioners Communicate With Limited English Proficient (LEP) Patients In The Emergency Department?

Amy Wilson-Stronks, MPP

Objectives:

Describe study methods

Describe emergency department practitioners approaches to communicating with LEP patients

Discuss implications of study results on the provision of safe, quality care to all patients.

#124 Analysis Of Hotline Inspections At Veterans Administration Facilities

Mary Toy, MSN BSN RN CPHQ

Objectives:

Identify steps in the VA OIG OHI Hotline Evaluation Process

Discuss trends & comparison of findings noted in Hotline Inspections

Discuss possible areas for continued vigilance and performance improvement efforts in the healthcare delivery process

#125 SPIRIT (Sheppard Pratt Improvement Resources Inspired By Toyota): Discharge Planning

Sunil Khashalani, MD

Objectives:

Describe the aspects of Lean Methodology

Describe "Kaizen" as a method

Discuss a specific case example (discharge planning) of a Kaizen event

Questions and answers

#126 Nurses Provide The 411 To Prevent The 911“ Building A Bridge To Promote Best Practice For Acute Stroke Care : Guiding Lipid Management

Cristine Small, MPH RHIA CPHQ

Objectives:

Describe the collaborative approach to implementation of the lipid management stroke measure.

Illustrate incorporation of high reliability design principles to lipid management and overall stroke care.

#127 The Impact Of Public Quality Profiling Today

Marigene Hartker, MD MBA

Objectives:

Learn what's new and significant with the organizations that are rating your quality

Determine the genesis of the changes to medicine today that have led to ratings

Describe the goals, challenges and implications of quality transparency on your practice and hospital.

Find out what you can do to prepare.

#131 ARF! Barking Up The Right Tree

Dorothy Andrae, MHA BSN CPHQ

Objectives:

Demonstrate use of claims data and pattern analyses, graphical displays, and statistical process control (SPC) charts to monitor statewide as well as provider-specific trends over time.

Discuss interventions, under consideration, that may facilitate a system-wide improvement.

#132 Novice Nurse To Nurse Leader

Rachel Pepper, MS RN

Objectives:

Describe innovative methods to develop nurse leaders.

Integrate succession planning, mentoring, and formal training in developing front line nursing staff.

#133 Seven Secrets Of High Performing Hospitals

Rick May, MD

Objectives:

Examine seven characteristics commonly found in high-performing hospitals.

Learn real-world examples from leading hospitals of all sizes nationwide.

Identify strategies to implement in your own hospital today.

#134 Preventing Wrong Site Procedures At the Bedside

Helga Brake, PharmD CPHQ

Objectives:

Describe a successful strategy to meet the Joint Commission's Universal Protocol as related to procedures performed at the bedside

Integrate patient safety principles in process design