

Quarterbacking Quality Outcomes



OAHQ Fall Conference

September 24, 2010

Dayton VA Medical Center

- 8:15-8:45am—Registration and Continental Breakfast
- 8:45-9:00am—Welcome
- 9:00-10:00am—***Perfect Patient Care: How do we get there?*** Rebecca Wang, MD, Medical Director Clinical Quality, Kettering Medical Center
- 10:00-11:00am—***The Patient's the Center. . . A Care Delivery Playbook*** Anna Jones, Associate Director Patient Care Services, Dayton VA Medical Center
- 11:00-11:15am—Break
- 11:15-12:15pm—***Process Improvement*** Greg Norrod, Quality and Safety Manager, Dayton Children's Medical Center
- 12:15-1:00pm—Lunch provided
- 1:00-2:00pm—***Disaster Preparedness*** Col. Daniel Kirkpatrick, Calamityville
- 2:00-3:00pm—***Spreading Innovation Across a Primary Care Network*** Evan Steffens, Director for Clinical and Quality Systems, Premier HealthNet
- 3:00-3:15pm—Break
- 3:15-4:15pm—***Change Management*** Cathy Cannon, EAP Coordinator, Kettering Medical Center

DIRECTIONS TO DAYTON VA MEDICAL CENTER:

4100 W. Third Street, Dayton, OH 45428, (937) 268-6511

Speed limit on VA property must be adhered to.

From the North:

Take I-75 South toward Dayton.
Merge onto US-35 West toward Eaton.
Take Liscum Dr. exit, turn right onto Liscum Dr. Turn right into the Dayton VA Medical Center

From the East:

Take US-35 East towards Dayton.
Turn left at Liscum Dr. exit at the light. Turn right into the Dayton VA Medical Center.

From the South:

Take I-75 North toward Dayton.
Merge onto US-35 West toward Eaton.
Take Liscum Dr. exit, turn right onto Liscum Dr. Turn right into the Dayton VA Medical Center

From the West:

Take US-35 East towards Dayton.
Turn left at Liscum Dr. exit at the light. Turn right into the Dayton VA Medical Center.

- 6 CPHQ and CCM Contact Hours
- Registration Fee: \$60
- MasterCard & Visa accepted
- Please specify any special dietary requirements
- Handouts provided

Registrations to Laura O'Neill by
September 17th

Mail registration with payment: OAHQ Attn:
Laura O'Neill

P.O. Box 461045 Cleveland, Ohio 44146-1045 or
For credit card only you may: Fax: 330-468-1014 or E-mail: oneill397@windstream.net



