

Welcome to the New Member Virtual Reception

June 2010

NAHQ

NATIONAL ASSOCIATION FOR HEALTHCARE QUALITY

About NAHQ

- Established in 1976
- Professional membership-based association
- 5,000 individual and 100 institutional members
- The *first and only* organization to offer the professional credential, Certified Professional in Healthcare Quality (CPHQ)

About NAHQ

- **Mission:** NAHQ empowers Healthcare Quality Professionals from every specialty by providing vital research, education, networking, certification and professional practice resources, and a strong voice for healthcare quality.
- **Vision:** NAHQ is universally recognized as the leading resource for HQPs and is their essential connection for leadership, excellence and innovation in healthcare quality.

2010 NAHQ Board of Directors

Linda Scribner, President
Susan Goodwin, President-Elect
Cathy Munn, Immediate Past President
Lee Hamilton, Secretary/Treasurer
Jacque Cole, Director-At-Large
Nancy Terwoord, Director-At-Large
Desila Rosetti, Director-At-Large
Diana Martin, Chair, HQCB
Stacy Sochacki, Executive Director

Your 2010 NAHQ Board



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NAHQ Staff

Staff contact information online at www.nahq.org/contactus

- Stacy Sochacki, Executive Director
- Joan Kram, Senior Operations Manager
- Sherry Wallingford, Senior Education Manager
- Jacki Van Oort, Education Manager
- Angelisa Belden, Marketing & Membership Manager
- Suzanne Sletto, Marketing Coordinator
- Lori Barker & Jennifer Boka, Administrators

Primary Areas of Interest

- Acute Care
- Ambulatory Care
- Behavioral Health
- Government/Military
- Home Health
- Insurance Company
- Long Term Care
- Managed Care
- Physician Practice
- Service/Consulting
- Rehabilitation
- University/Teaching

NAHQ

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NAHQ Membership

- Professional resources to enhance your career and build on your vision of quality
- Positions you for success in your workplace in the changing healthcare environment
- Networking with 5,000 members worldwide
- Award winning journal, electronic newsletter and publications
- Online resources always available

Professional Development

Journal for Healthcare Quality (JHQ)

- Award-winning peer-reviewed journal
- Published 6 times per year
- CE credits offered for some *JHQ* articles
- *JHQ* also available at www.nahq.org/journal
 - Articles offering CE
 - Archived and current articles
 - ‘Early view’ of coming articles
 - Online article submission



Professional Development

NAHQ E-news

- Monthly electronic newsletter featuring interviews, relevant content, association news and more
- Emailed to all NAHQ members
- Back issues available on NAHQ website- www.nahq.org/enews
- 2009 winner of the ASAE & The Center for Association Leadership, Gold Circle Award for Excellence and Innovation in Association Communications



Professional Development

Professional Publications

- Available in NAHQ online store at www.nahq.org
- Discounts for NAHQ Members
- *Q Solutions: Essential Resources for the Healthcare Quality Professional, 2nd Edition*, with new section on patient safety
- *The Healthcare Quality Handbook: A Professional Resource and Study Guide*
- CPHQ Self-Assessment Exam (determine if you are ready to take the CPHQ exam)
- New CPHQ Review Course Download

Professional Development

Other Products & Courses

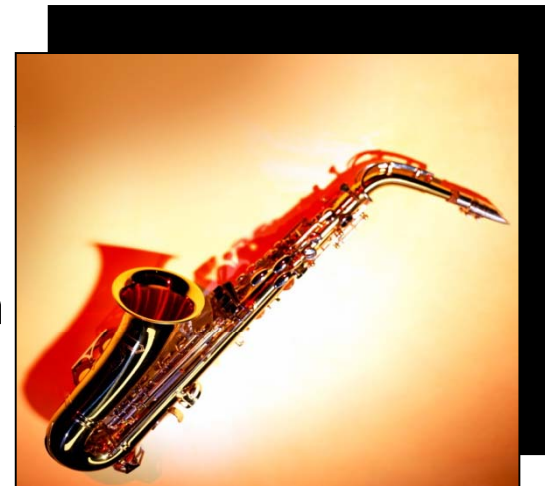
- Live Courses
 - *Igniting Your Leadership Engine: Preparing for 21st Century Leadership*
July 19-20 Chicago, IL Visit www.nahq.org/education/opportunities
- Webinars, Audio courses, DVDs
- CPHQ Review Course Products
 - New CPHQ Review Course Download
 - Self-Assessment Exam
 - Live Review Courses



Professional Development

35th Annual Educational Conference

- September 30–October 3, 2010, now in Kansas City, MO
- 15 CE for sessions + more for precons
- Exhibits & Posters
- NETWORKING!
- CPHQ Review Course, CPHQ onsite exam
- Details at www.nahq.org/conference



Striking a Chord for Quality!

Member Benefits

Networking

- Learn from other NAHQ members through SIGs
 - 6 SIG listservs available
 - Sign up through NAHQPlus
- Connect with NAHQ members in area or field
 - Locate members via Member Directory at NAHQPlus
- State affiliates offer local networking, continuing education
 - Locate State Affiliates at www.nahq.org/affiliates

Member Benefits

Networking- Social Media

- Join NAHQ's group on LinkedIn
- Become a fan of NAHQ on Facebook
- If you have an account, search "NAHQ" to located our groups
- You can:
 - Learn about upcoming programs or classes
 - Join discussions with other NAHQ members
 - See fun pictures from NAHQ events
 - Enjoy special invitations



LinkedIn®



Find us on
Facebook

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Member Benefits

Healthcare Quality Week – October 17-23, 2010

- Celebrates the dedication of healthcare quality professionals
- Materials and information at www.nahq.org/hqw
 - FREE CE from *JHQ* for Members Only
 - Posters, Activity Guide available to promote HQW
 - Special events scheduled during HQW

Member Benefits

NAHQPlus – members-only

- Visit anytime at www.nahq.org/members
- Register for volunteer opportunities
- Sign up for one or more SIGs
- Use the online Quality NETwork
- Other Features:
 - *JHQ* – Expanded online content
 - Membership Directory
 - Resource Center including policies/forms, articles, and content shared by other members



Member Benefits

Special Interest Group (SIGs) Listservs

- Member-driven networking through email listservs
- Enhanced collaboration across industry
- Ask questions or share answers to other member questions
- Mentorship opportunities through collaboration
- Join multiple SIGs depending on your needs:
 - Acute Care
 - Behavioral Health
 - Critical access/Rural healthcare
 - Home healthcare
 - Long-term care
 - Managed care



Member Benefits

Manage Your NAHQ Profile

- Access your profile anytime at NAHQPlus
- Provide your current information
 - Contact details such as emails or phone numbers
 - Facility and job information
 - Preferred mailing address
- Update your preferences
 - Opt out of the Membership Directory
 - Your preferred contact style: email, mail, phone, etc.



Member Benefits

Professional Recognition Program

- 5 individual award opportunities
 - Claire Glover Distinguished Member Award
 - Luc R. Pelletier Healthcare Quality Award
 - Rising Star Quality Award
 - *JHQ* Impact Article of the Year Award
- 2 state awards
 - NAHQ Award for Association Excellence
 - 4 state sub-category awards
- Complete details and applications at www.nahq.org/awards

Member Benefits

Healthcare Quality Foundation

- Offers individual grants
 - NEW - Past Presidents Leadership Development Grant
 - New Quality Professional Grant
 - Career Development Grant
 - Certification Grant
- Grant applications at www.nahq.org/hqf
- Donations to HQF support grants
 - Donation information at www.nahq.org/hqf

HEALTHCARE
QUALITY
FOUNDATION
OF THE NATIONAL ASSOCIATION
FOR HEALTHCARE QUALITY

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CPHQ Certification

The Gold Standard of Healthcare Quality

- Identifies professional competency/career achievement, enhances marketability in the changing economy and workplace
- 7,000+ have earned certification
- HQCB manages exam and certification process
- **Handbook and Application at www.cphq.org**
 - Discounted CPHQ exam rate for NAHQ Members
- NAHQ offers preparation products:
 - CPHQ Self-Assessment Exam in Online Store at www.nahq.org
 - CPHQ Review Courses
 - *Q Solutions, 2nd edition: Essential Resources for the Healthcare Quality Professional* with new section on patient safety

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Welcome to *Your* Association

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- Angelisa Belden, NAHQ National staff
 - abelden@nahq.org
 - 800/966-9392, ext. 6384
- Questions: info@nahq.org or 800/966-9392
- Resources: www.nahq.org

Questions?

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