

Association News

Donnelly Appointed as NAHQ's First Special Interest Group Director

Denise Donnelly, RN CPHQ, has been appointed NAHQ's first special interest group (SIG) director. "I look forward to helping set the groundwork for SIG teams and establishing their future roles," says Donnelly, who is quality manager of Aetna and CHIP Services in Dallas. The work includes developing forums to allow members with similar interests to network and share best practices. Donnelly has been an active member of NAHQ for nearly 30 years. She has served as a legislative liaison, chair of the Legislative Committee, member of the Leadership Council and Leadership Academy, and contributor to the *Journal for Healthcare Quality*. She also is active at the state and local levels and has served as president for both the Maryland and Texas associations for healthcare quality.

***Making Sense Out of Control Charts* DVD—Now Available!**

NAHQ's longtime top-selling educational video and workbook, *Making Sense Out of Control Charts or Help! Which Chart Should I Really Use When?* is now available on DVD. For years, this educational piece by Sandra Murray of CT Concepts, Eugene, OR, has helped healthcare quality professionals select correct control charts for their data, learn how to analyze control charts to determine the type of variation present, and distinguish between attributes and variables data. Total running time: 2 hours and 45 minutes. For more information, visit www.nahq.org or www.association-office.com/nahq/etools/products/Products.cfm?SR=8&action=short&format=table&product_class=ED&product_class_description=Educational to order your copy today!

NAHQ 2008 Salary Survey

NAHQ is updating its salary survey and needs your input. The comprehensive survey of compensation and benefits aims to provide you with the most accurate assessment of the healthcare quality field. It assists quality professionals in evaluating the expectations of their role—and the compensation for it. You will be contacted to assist with gathering information over the next several months, so please help us in making this a great resource for you!

Upcoming NAHQ Educational Opportunities

Save these dates and stay tuned for additional information. More courses will be added throughout the year.

- March 18: *From the Cockpit to the Nursing Unit*, 1.5 continuing education (CE) hours (Webinar)
- April 29: *Transformation: Achieving "Zero Defect" and 100% Compliance with Best Practices*, 1 CE hour (audio course)
- May 8–9: *Healthcare Quality Management: Review and Study Session*, 7 CE hours (New York)
- May 9: *Quality Boot Camp Course*, 7 CE hours (New York)
- October 23–24: *Healthcare Quality Management: Review and Study Session*, 7 CE hours (Chicago)

March 5 Audio Conference: Retool Your Reappointment Process

To help ensure that your reappointment process complies with Joint Commission standards, HCPro of Marblehead, MA, and NAHQ will present the audio conference *Retool Your Reappointment Process: Strategies for Ongoing Professional Practice Evaluation (OPPE) Compliance* on Wednesday, March 5, 2008, 1–2:30 pm Eastern Time. Linda Scribner, BA CPHQ, director for clinical outcomes management at Methodist Dallas Medical Center in Dallas and NAHQ professional development director (see www.nahq.org/enews/08february/message_board.html), will be one of the featured speakers. Cost of the audio conference is \$202 for NAHQ members and \$269 for all other registrants. Visit www.hcpro.com for more information—and be sure to read about the audio conference in the next issue of *NAHQ E-News*.

Patient Safety Executive Fellowship

An executive fellowship in patient safety is now available through the Williamson Institute for Healthcare Leadership at the Virginia Commonwealth University in Richmond, VA. The program (see www.had.vcu.edu) begins with a 4-day on-campus introduction June 25–28, 2008, and is followed by online modules taught by nationally renowned faculty. The program concludes in May 2009. Visit www.had.vcu.edu/williamson/documents/PS.2009.CurriculumandApplication.11.14.07_001.pdf for applications, which are due May 1, 2008, and for information on the online curriculum.

Boisvert Appointed as *JHQ*'s Quality NETWORK Coeditor

Susan C. Boisvert, MHSA BSN, was recently appointed Quality NETWORK coeditor by the *Journal for Healthcare Quality* editor in chief, Joann Genovich-Richards. Boisvert is vice president for clinical services and chief nursing officer at Parkview Adventist Medical Center, Brunswick, ME. Boisvert served on the *JHQ* editorial board and was guest editor for *JHQ*'s September/October 2006 special issue on rural healthcare quality, which received an APEX Award for publication excellence in writing. Quality NETWORK's reviews of Web sites relevant to healthcare quality professionals appear in the bimonthly *JHQ Web Exclusives* and are searchable in the Resource Center at NAHQPlus.

Public Release of HCAHPS Data Set for March

Through February 15, 2008, hospital leaders can preview their initial HCAHPS survey data on the QualityNet Exchange Web site at www.qualitynet.org. Adopted by the Hospital Quality Alliance, HCAHPS is the new national standard for collecting and publicly reporting information on patients' experiences with inpatient care, and reporting is required for receiving a full payment update under the Medicare inpatient prospective payment system. HCAHPS data will be made available to the public for the first time in late March on the Hospital Compare Web site at www.hospitalcompare.hhs.gov. Send any questions about the public reporting of the survey results to hospitalcahps@cms.hhs.gov.