



May 8–9, 2008
October 23–24, 2008

This day-and-a-half workshop is designed to help those who plan to take the Certified Professional in Healthcare Quality (CPHQ) examination. The course will follow the exam matrix and will help focus study efforts. Participants should come to the workshop with functional knowledge in areas identified in the CPHQ exam outline. The course will present information on healthcare quality methods, information management, application strategy and leadership, change management and innovation, continuous readiness, and patient safety. The book *Q-Solutions: Essential Resources for the Healthcare Quality Professional* is required for the course. *Q-Solutions* should be purchased prior to the course.

Completion of the Healthcare Quality Management: Review and Study session does not guarantee a passing grade on the examination.

In addition, another valuable study tool is the CPHQ Self Assessment Exam at <http://www.cphq.org/2ExamStudy.html>. The exam can be taken before or after the Healthcare Quality Review to help determine how prepared you are for the exam.